

Promotional Products – Sample Policy

Copy Direct appreciate that you may like to see a sample of a product to confirm an order or assist with product selection. We are happy to provide samples, however due to the nature of our business we have the policies outlined below in place. Please read through these terms and conditions.

We suggest that you browse through our site located at www.copydirectpromo.co.nz then speak to one of our helpful team and request all relevant pricing and product details in the form of a quote.

If you would like to move forward with on order but need to check the quality of the item we would be pleased to arrange the sample(s) for your inspection and evaluation.

Product samples will be charged for at the quoted price plus all relevant freight charges to deliver the product sample(s) to your nominated delivery address.

A tax invoice for sample(s) will be issued and will need to be paid for prior to dispatch to you.

Samples may be returned to Copy Direct within a 21 day period for credit, however a credit is not applied to the freight cost. Note: returned samples must be supplied in original and saleable condition for a credit to be applied.

Copy Direct recommend that you review the sample(s) before placing a large quantity order. However, if you forego a sample review Copy Direct will not be held liable or responsible for any consequences from not viewing a sample.

